

# *Paradise cove*

*Battersea*

## **TERMS AND CONDITIONS**

By visiting the Paradise cove LDN website ("Site"), [www.Paradisecoveldn.com](http://www.Paradisecoveldn.com) or [www.paradisecoveclapham.com](http://www.paradisecoveclapham.com), or [Paradisecovebattersea.com](http://Paradisecovebattersea.com) you are accepting and consenting to be bound by the Terms of Use provided herein, as well as the Privacy Policy.

**IF YOU DO NOT AGREE WITH THESE TERMS OF USE, OR ANY POSTED GUIDELINES OR RULES, PLEASE DO NOT USE THIS SITE.** We reserve the right, in our discretion, to update or modify the Terms of Use at any time by posting such new terms on the Site.

Your continued use of the Site and/or Services will constitute your binding acceptance of this Agreement, as amended from time to time. By placing an order with us you agree to have read, understood and accepted to these terms and conditions.

## **SHIPPING AND DELIVERY**

We ship nationally via London

Your order will ship between 5-15 working days unless otherwise stated please check the listing. During Covid 19 shipping will be extended to 10-25 working days. Please make sure you order with enough time to receive your items.

All orders are shipped via Royal Mail first class post. Registered post upon request. You will be sent a shipping reference or tracking number so you can follow the delivery of your item.

Delivery from shipping is 4-7 working days as per Royal Mail but can take up to 10 working days.

Please make sure that your shipping address at the time of purchase is correct as Paradise cove LDN cannot be held responsible for items being shipped to incorrect addresses.

## **RETURNS POLICY**

Paradise cove LDN gladly accepts returns and exchanges on a case by case basis within 14 days of delivery. You will be required to ship the item back within 30 days of delivery. Please note that it is the buyer's responsibility to pay for the return of the shipping.

Paradise Cove LDN does not accept cancellations, however please contact us if you have any problems with your order.

The items must be unworn/unused and in it's original condition.

Once the goods arrive back to our studio, in the original and unused condition, we will process the refund for the goods via PayPal.

Shipping costs will not be returned.

